REO Performance Metrics

Performance Metrics Monthly Report

Rider Experience and Operations Committee
10/3/2024

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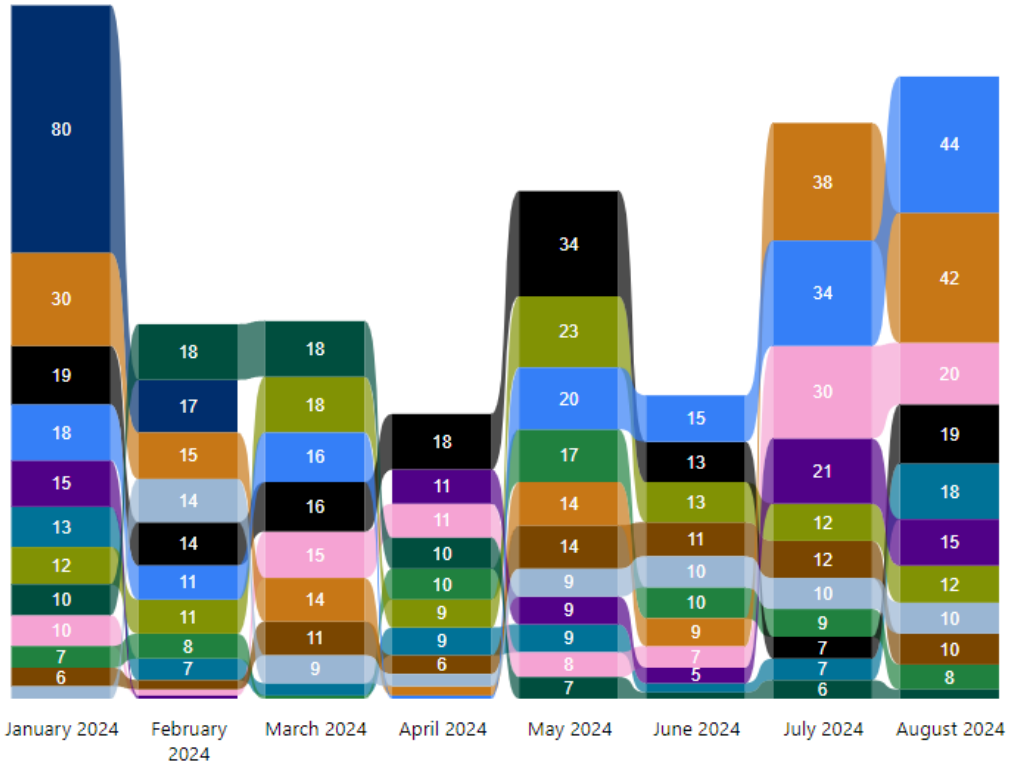
Link Comments by Category



Subject

- 1 LINE JAN2024 INTERRUPTIONS
- Add, Change, or delete Trip/Run Time/Frequ...
- Alerts/Announcements (onboard/spoken) ~
- Alerts/Station Announcements
- Facility Cleanliness
- General Disturbance/non-crime bad behavior
- General Security Presence
- Late Operation ~
- Overcrowding ~
- Service Interruption ~
- Vehicle Cleanliness ~
- Vert. Conveyance - Out of Service

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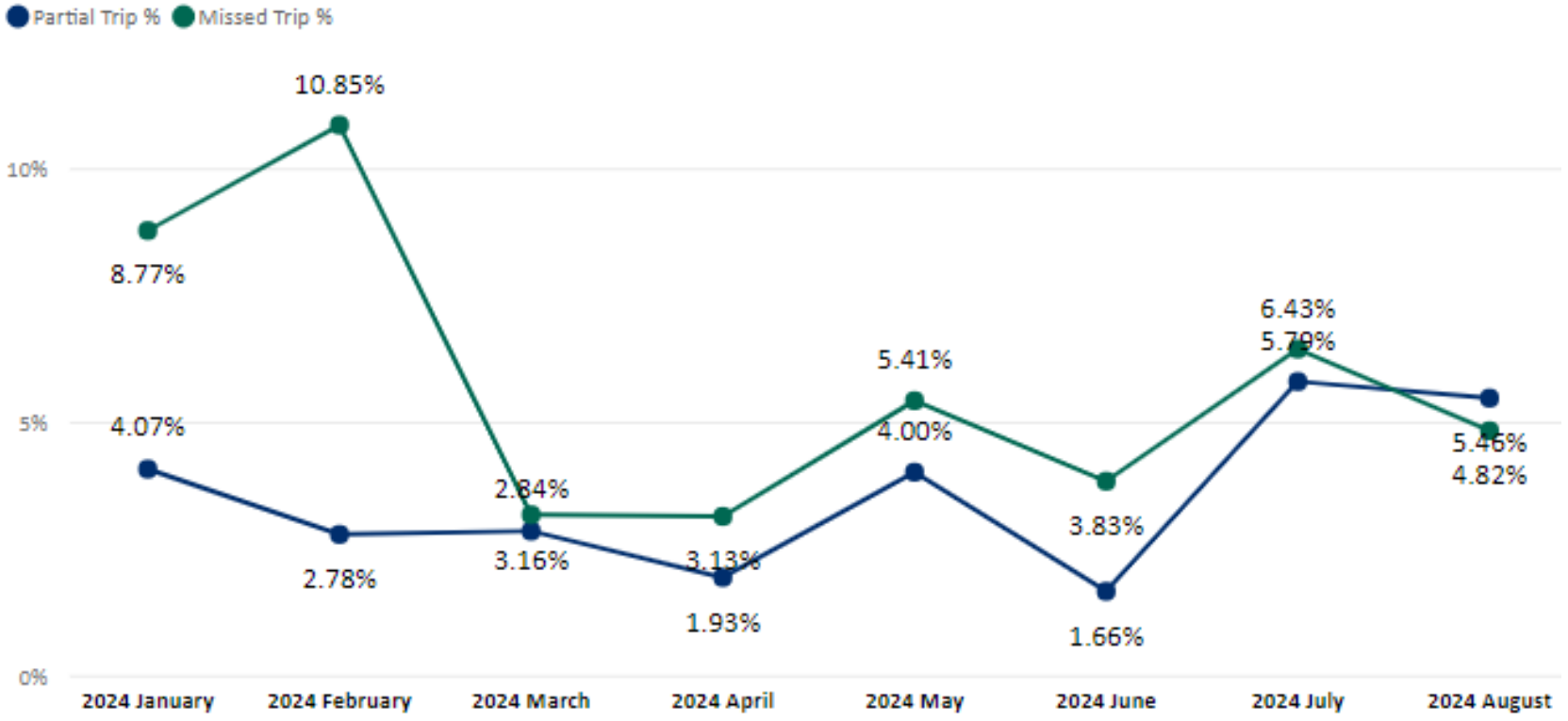
Trip Delivery

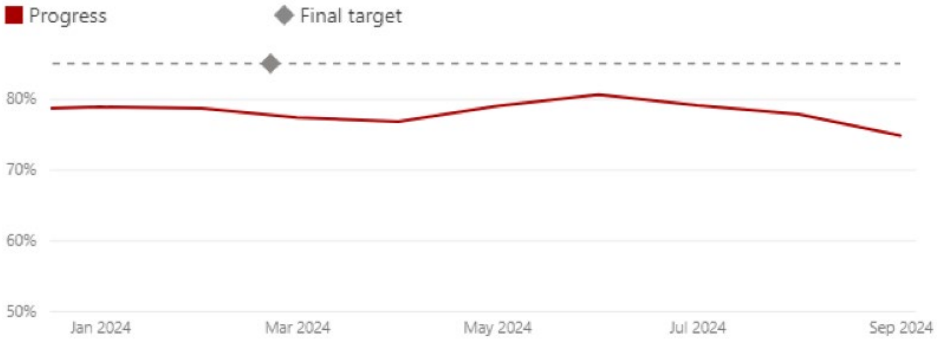


Vehicle Availability

Series 2

74.66%/85.00%

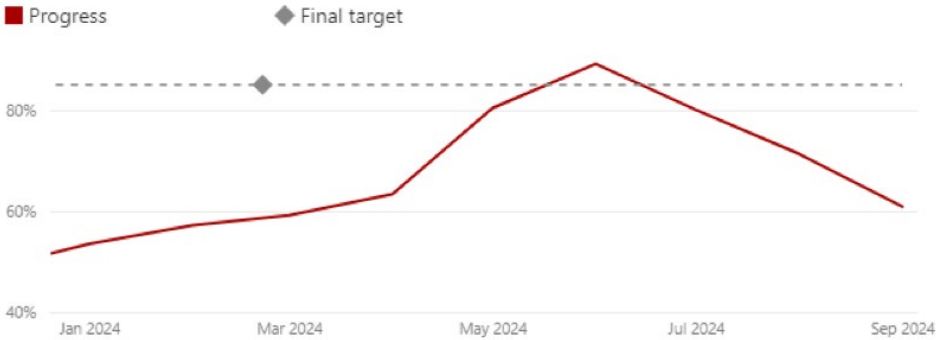
4.07% MoM



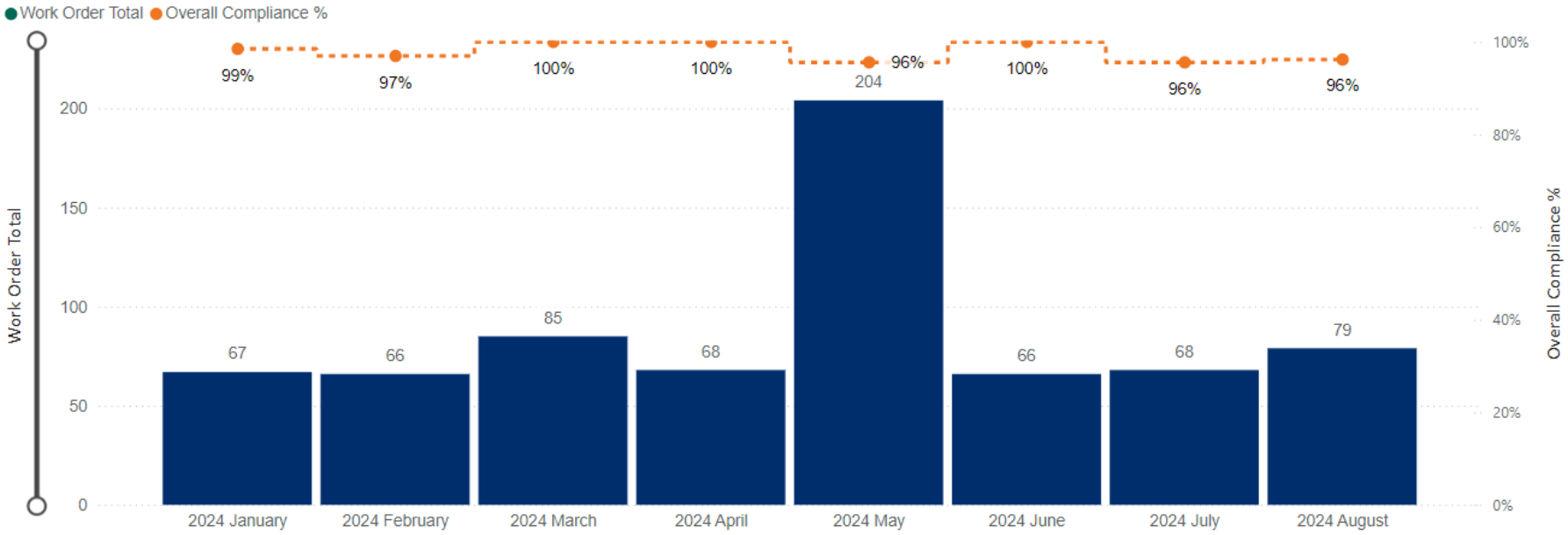
Series 1

66.05%/85.00%

7.42% MoM

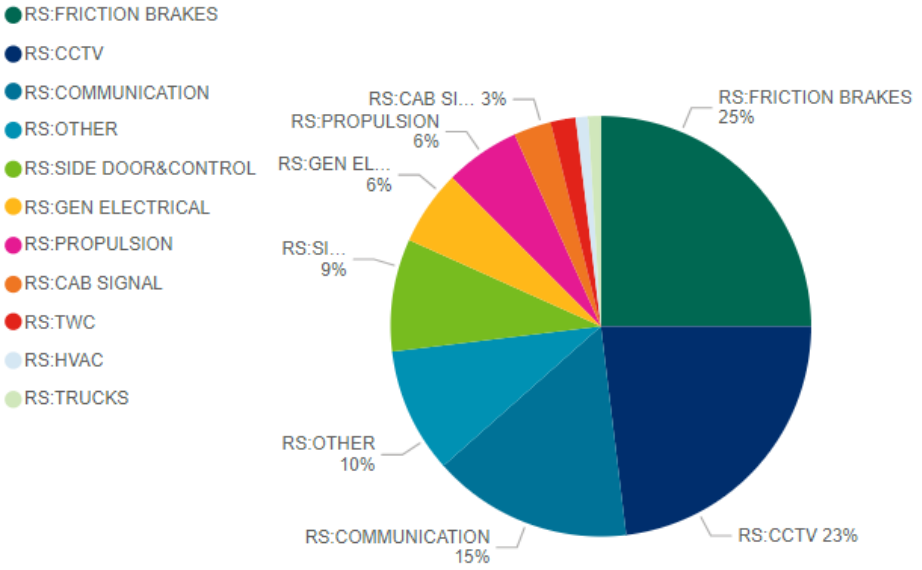


Preventative Maintenance Performance

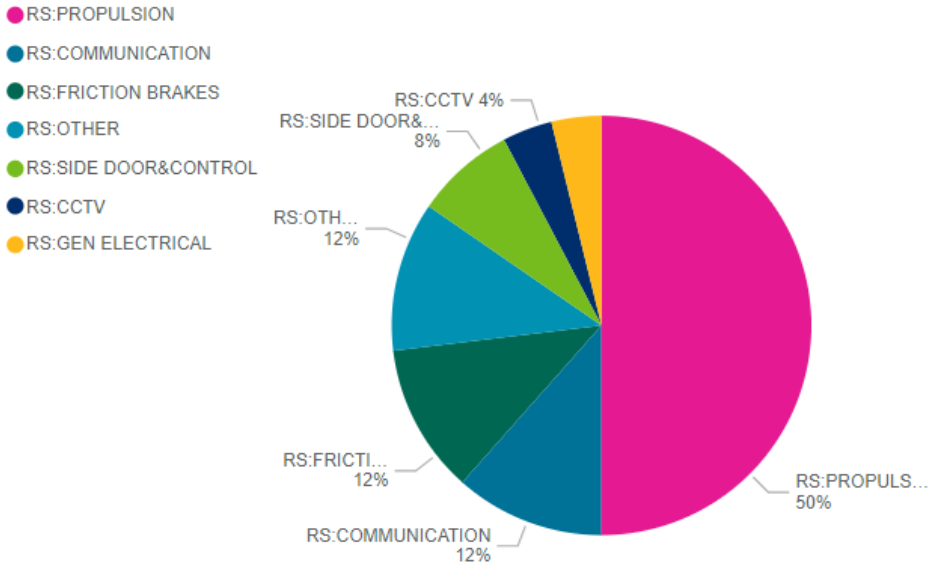


Reasons for Failures

Series 2



Series 1



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Thank you.

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